



Domestic Tariff Information Sheet ("TIS")

Import Tariff Information

This Domestic Import Tariff Information consists of this tariff sheet document containing applicable tariff information which, together with our Domestic Terms and Conditions (version 5 January 2025) (which we may amend from time to time), also including any additional terms and conditions that we may supply to you, and the Welcome Pack, comprises our Domestic "Supply Contract" (which may also be referred to as our "Electricity Contract") with you.

Definitions from our Domestic Terms and Conditions shall apply to this Tariff Information Sheet (as applicable). If there is any conflict between this Tariff Information Sheet and the Domestic Terms and Conditions, this Tariff Information Sheet shall prevail and take precedence.

The Start Date, End Date, Exit Fees, Term, Prices/Charges, and other information relating to your Supply Contract are referred to and contained within the "Welcome Pack" information sent to you.

Prices: Please read the particular details in this Tariff Information Sheet and the Welcome Pack information which provide details about your Prices/ Charges for the particular electricity tariff you have agreed. We also refer you to the Supply Terms which will detail how your Prices/Charges may vary or be changed, and any additional charges or costs that you may incur.

About our Tariffs

Tomato Prime (Fixed) TP October 2024v1

Tomato Prime (Fixed) is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date.

You'll pay a fixed rate daily standing charge and a fixed unit rate for each kWh of electricity consumed.

Your rates are inclusive of VAT at 5%.

You will require a credit meter or a smart meter in credit mode to sign up to this tariff.

Tomato Lifestyle Fixed TP October 2024v1

Tomato Lifestyle is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date.

You'll pay a fixed rate daily standing charge. Your unit rate will vary according to the time of the day and region.

The different unit rates and profile (including the length of the periods) for each time period are defined by the lifestyle data you provide to us. These rates and times are fixed for the length of the contract subject to any changes in Prices (as we have identified above).

Your rates are inclusive of VAT at 5%.

You will require a fully functioning SMETS 2 meter in credit mode to sign up to this tariff.



Tomato Smile October v1

Tomato Smile is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date.

You'll pay a fixed rate daily standing charge. Your unit rate is based on two elements:- (i) You will be charged a base price which comprises non-commodity costs which cover essential services such as maintaining the electricity network, managing distribution, and complying with regulatory requirements, including other costs designed to reflect the full range of expenses involved and incurred by Tomato Energy in delivering your electricity supply. The base price is a price per kWh that will vary by region of supply and will also vary according to the time of day; and (ii) In addition, you will be charged the appropriate wholesale cost of electricity. The wholesale unit rates per kWh will change every 30 minutes based on real-time wholesale prices. This can mean that your prices will rise and fall frequently, and in particular prices may surge during times of peak demand if the wholesale prices increase.

We will provide you with a capped unit price which we believe at the Supply Contract Start Date reflects what we assume will be the capped unit price. But we reserve the right to change this capped price at any time upon notice to you.

You can track past wholesale electricity prices at [Elexon](#) and future estimated prices at [Nord](#). Prices displayed on these sites are in MWh – for reference, £10/MWh = £0.01/kWh.

Your rates are inclusive of VAT at 5%. (NB: Please note that tracking wholesale prices on external websites may not always include VAT).

You will require a fully functioning SMETS2 meter in credit mode to sign up to this tariff.

Tomato Intensity Fixed TP October 2024v1

Tomato Intensity is a Fixed Term Tariff for a period of 12 months from the Supply Contract Start Date.

You'll pay a fixed rate daily standing charge. Your unit rate is based upon three periods per day of lower unit rates. Your unit rate will vary according to the time of the day and region. You will receive a 15% discount on your unit rates for energy that you use during 'green' grid periods. The grid is considered 'green' when carbon intensity (gCO₂/ kWh) is 115 or lower. You will be able to view live data from the [National Grid ESO](#) and forecasts from [Carbon Intensity API](#).

We do not provide any guarantee of the frequency of which the grid will be 'green' and therefore the applicable period of the Tomato Intensity discount.

Your rates are inclusive of VAT at 5%.

You will require a fully functioning SMETS 2 meter in credit mode to sign up to this tariff

Switching from your existing supplier

We aim to complete your transfer within five working days but may take longer or be aborted altogether. If we have started to supply you within the 14-day cooling off period, you will be responsible for payment of all charges from the supply start date.



Payment Method

The method of payment for all tariffs is Variable Direct Debit. The amount payable will be the full amount shown on your bill. If you have an existing prepayment meter, you must change this to either a smart meter in credit mode or a credit meter prior to switching to Tomato Energy. If you are in debt and decide to leave, we may object to a new supplier taking over your supply until your arrears with us are settled.

Cancelling or switching your tariff

You have 14 days from the day of submitting your contract application to change or cancel your tariff.

Contract Renewal

If you have not agreed to a new Supply Contract within 49 days prior to your existing supply contract End Date, you will be moved on to either the cheapest variable Evergreen Tariff or to a Fixed Term Tariff that is cheaper than (or as cheap as) our cheapest Evergreen Tariff.

Implementation

Where your tariff has a smart meter requirement, you agree that we can take half hourly meter readings. If we are using third party software to connect to specific devices, we cannot be liable for issues or losses arising in relation to the failure or non-availability of such third-party software or applications. Where connection to the smart meter is lost, you shall be required to submit meter readings in monthly intervals until the connection is fully working or the fault resolved. We may apply appropriate unit rates and estimates of your usage in such instances.

Smartify™

If you chose to smartify™ your quote on our website, then the tariff price estimate has been based on actual smart meter data for the twelve months immediately prior to two days before initiating the smartify™ quote. Where less than twelve months data is available, daily consumption estimates are used.

If you chose to smartify™ your quote via a sales agent, then if we identify a more suitable lifestyle profile during your contract term, we may move you to that tariff profile. We will communicate the new unit rates.

Discount Codes

Discount codes may only be valid for certain periods of time. We reserve the right to refuse the application of a discount code or withdraw discount codes at any time and without notice.

General

We reserve the right to withdraw tariffs from sale without notice.

Export Tariff Information

This Export Tariff Information consists of this tariff sheet document containing applicable tariff information which, together with our Domestic Export Terms and Conditions, and any additional Export Terms and Conditions, comprises our "Export Contract" with you.



Definitions from our Domestic Export Terms and Conditions shall apply to this Export Tariff Information.

This Domestic Export Tariff Information consists of this tariff sheet document containing applicable tariff information which, together with our Domestic Export Terms and Conditions (which we may amend from time to time), also including any additional terms and conditions that we may supply to you, and the Welcome Pack, comprises our Domestic “Export Contract” with you.

Definitions from our Domestic Export Terms and Conditions shall apply to this Tariff Information Sheet (as applicable). If there is any conflict between this Tariff Information Sheet and the Domestic Export Terms and Conditions, this Tariff Information Sheet shall prevail and take precedence.

The Start Date, End Date, Exit Fees, Term, Prices/Charges, and other information relating to your Export Contract are referred to and contained within the Welcome Pack information sent to you.

Prices: Please read the particular details in this Tariff Information Sheet and the Welcome Pack information which provided details about your Prices/Charges for the particular export tariff you have agreed. We also refer you to the Export Terms which will detail how your Prices/Charges may vary or be changed, and any additional charges or costs that you may incur

Tomato Export Tariffs

When signing up to an import tariff, your export meter will also move to Tomato Energy. Our Export Tariffs are Fixed Term Tariffs for a period of 12 months from the Export Contract Start Date. You will require a fully functioning SMETS 2 meter and a method of exporting energy to the grid. VAT will not apply to export tariff rates.

Tomato Smile Export v1

You'll be paid the real-time value for excess energy that you export to the grid. The unit rates will change every 30 minutes based on real-time wholesale prices. This can mean that your prices will rise and fall frequently depending on when you export electricity. You will not be able to receive FiT export payments while on our Export Tariff and you are required to opt out of your deemed export payments from your existing FiT supplier. You can track past wholesale electricity prices at [Exelon](#) and future estimated prices at [Nord](#). Prices displayed on these sites are in MWh. – for reference, £10/MWh = £0.01/kWh.

There are no exit fees attached to this tariff.

Tomato Flat Rate Export v1

You'll be paid a fixed unit rate for each kWh of electricity that you export to the grid.

Subject to providing notice in accordance with our Export Contract there are no exit fees attached to this tariff.

General

We reserve the right to withdraw tariffs from sale without notice.



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